

# Flow of analysis services

## From Inquiry to Payment

With our advanced analytical technologies and reliable experience in the electronics field, we support everything from the development of new products to troubleshooting.

### 1 Inquiry

Contact from the Web (<https://>)  
Telephone and FAX Inquiries (TEL:0865-64-4131) (FAX:0865-64-4474)  
※Preliminary WEB meetings are also available for consultation.

### 2 Quotation

After confirming the details of the inquiry, we will create the analysis procedure and make a quotation.

### 3 Ordering

When you convince the details of the analysis, the delivery date, and the quotation, please send us the order and sample.  
We will start analysis after placing the order.

### 4 Analysis

According to your request, we implement preprocessing and analysis.  
Consult with us for the validity of the results and additional analysis.

### 5 Completion report

The results of the analysis will be reported as a preliminary report by e-mail.  
After confirming the preliminary report, we will send the results by snail mail.  
The engineer in charge will respond to any questions regarding the results report.

### 6 Payment

We will discuss the payment conditions at the time of your request.  
Please pay according to the contents stated in the invoice.

We pay close attention to the details of consultations and requests with the first priority on strict adherence. In particular, a confidentiality agreement shall be entered into in the event of a request.